



Everyone deserves
a safe place to
call home.

Company Limited by Guarantee number 1741926
Charity Number 287779
Registered in England as Single Homeless Project



Single
Homeless
Project

Job title:	Specialist Health Lead – Camden Housing First
Delegated Authority:	Level 8
Team:	The Health Team
Responsible to:	Service Manager
Responsible for:	N/A

Job purpose



We're launching a bold new Housing First service in Camden, and this is your opportunity to help shape it from the ground up. This pioneering service is the first in the borough to provide permanent homes and wraparound support to couples moving on from life on the streets. With a three-year commission and the chance to support 30 individuals - equally split between men and women - you'll be part of a transformative project with the power to change lives and influence how future services are delivered.

You'll join a specialist team that includes an IDVA, psychologist, occupational health practitioners, and perpetrator support, working together to create a holistic and safety-focused approach. Many of the people accessing the service will have experienced long-term homelessness, exclusion from mainstream services, and challenges with their physical and mental health. Your role will centre on breaking down barriers to healthcare and ensuring people receive the support they need to engage, recover, and maintain their wellbeing.

As the health lead in the team, you'll drive SHP's approach to health within the service and the wider community. You'll work directly with clients to provide tailored health support, build trusted relationships, and advocate for better access and outcomes. Collaborating with local providers, mapping needs, shaping innovative support, and upskilling colleagues - all while holding your own caseload - you'll play a key role in turning this ambitious vision into a lasting success.

Key accountabilities

Programme Delivery

- To deliver and promote the health programme across SHP Housing First service and within the local community. Including setting up health and embedding SHP's health approach across the Housing First team. Creating and embedding a health approach to help identify health issues and provide a next step plan to meet these needs.
- To build rapport and trusting relationships with clients to ensure for co-production and client centred outcomes.
- To hold a case load providing 1-2-1 wrap around health support.
- To form partnerships and referral pathways to health providers (i.e., Specialist services, dentist, substance misuse, mental health, podiatry, etc.) and liaising with caseworkers to organise support for a client to engage with treatment and attend appointments.
- To maintain open and continuous communication with clients and staff to help develop engagement and overcome obstacles to accessing primary and secondary health services.
- To work with the team within SHP services to ensure each client is registered and engaged with primary health i.e. GPs, pharmacy, opticians.
- To support the Service Manager and team in the promotion of health within the homelessness provision.
- To develop and deliver training to SHP Housing First team and community partners.
- To work with the health team on joint SHP focused health projects and data collection.

Information Management

- To record client and service progress and any data required to evaluate impact and outcomes.
- To establish sharing consent between the health leads, client and services involved in care where client facing.
- To develop and introduce service level agreements, terms of reference and referral forms.
- To support and lead on localised development and introduction of a new health recording system.
- To ensure all information is recorded, stored, and shared using secure platforms and in line with GDPR.

Financial Management

- To be responsible for the management of allocated service budget.
- To appropriately document and record expenditure in line with SHPs policies and use of systems. Health and Safety and Risk Management

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- Health & Safety and Risk Management
 - To ensure that all Health-related activities are delivered in accordance with SHP's Health and safety and safeguarding policies in respect of client and staff safety.
 - To provide comprehensive handover of risks to other professionals involved with the case.
 - To support the Service manager in evaluating current training provisions and developing and delivering new health training.
 - To contribute to risk assessments, management plans and safeguarding alerts, both internally and externally where needed.

Team Work

- To support team members, including staff, volunteers, and peer mentors.
- To utilise case consultations to signpost staff and clients to support, services and referrals available to meet the client's health needs.
- To feedback or raise any concerns related with the services managers.
- To engage in team meetings and reflective practice and suggest any changes or improvements to the Health Programme to help its development.
- To engage in both Health and SHP Housing First team meetings and away days and suggest any changes or improvement to help improve health within the services.

Evaluation and impact

- To aid service manager to monitor data recordings, ensuring a clients Inform is up to date.
- To comply with SHPs data recording policy and ensure all recording is up to date.
- To support the service manager to develop health focused survey evaluations within SHP.
- To utilise reports and data to identify health needs and gaps in provisions. To suggest any changes or improvements to recording systems to better capture health outcomes.

Co-production

- To support individuals to work towards gaining greater independence through participation, at service and organisations level and within the wider community.
- To work in partnership with experts by experience to embed the insights of people with lived experience into the design and delivery of local health systems.
- To use evidence from the programme to address the barriers/service gaps.

Partnership working

- To work in partnership with other relevant agencies and clients to ensure that needs are assessed and are met, in a co-created manner.

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- To take a proactive approach to building effective working relationships with professionals from the relevant services.
 - To work in partnership with SHP staff including the service manager, Team manager and other peers.
 - To establish professional working relationships with local health providers and organisations.

Miscellaneous

- SHP is at discretion to amend your responsibilities and, in addition to these, you may be required to perform other duties as may be required for the efficient running of the organisation.
- To create inclusive working environments and cultures to enable colleagues and clients to feel safe and empowered to achieve their full potential.

Technical and professional know-how needed for position

When completing your application, you will be required to address (using examples) some of the points below

Experience and Knowledge

- **Person-Centred Support Approach:** Ability to create collaborative support plans, build rapport, and foster collaboration with residents.
- **Health and Safety Compliance:** Knowledge of regulations and protocols, ensuring adherence to health and safety standards.
- **Record Keeping and Reporting:** Proficient in maintaining accurate records and preparing reports while adhering to confidentiality protocols.
- **Policy and Procedure Adherence:** Understanding and adherence to relevant policies and procedures in supported accommodation services.
- **Continuous Learning and Improvement:** Commitment to ongoing training, participation in reflective practice, and contributing to service improvement initiatives.

Skills and Abilities

- **Case Management and Assessment Skills:** Proficiency in managing caseloads, conducting assessments, and analysing data to identify resident needs.
- **Interdisciplinary Collaboration:** Strong communication and coordination skills to work with professionals from various disciplines.
- **Analytical and strategic thinking:** Strong analytical and thinking skills to utilise data and outcomes to plan and shape a project or service delivery.
- **Creative thinking:** Able to think creatively and problem solve when it comes to addressing service and system level barriers.